



5432 Bee Ridge Rd , Suite 150, Sarasota, FL 34233

Welcome to our practice! We appreciate the opportunity to provide you with the best healthcare and services. Our staff is made up of well trained professionals, who work together as a team to bring you the highest quality treatment. We have put this letter together to introduce you to our practice and answer the most common questions.

APPOINTMENTS

We see patients on an appointment basis, however being a specialty office we have times of emergency work ins. We always try our best to see each patient on time; if we fall short due to emergencies we apologize in advance and are happy to reschedule your appointment if necessary. We ask if you need to cancel an upcoming appointment that you give us 24-hour notice so we have time to offer that appointment slot to another person in need.

OFFICE HOURS

The office is open Monday – Friday from 8:00 am to 5:00 pm.

COMMUNICATING

We offer many secure ways to contact us. For your convenience you can text us at 941-417-5836. It's a great way to make appointments, send us photos of an area of concern, and ask questions. You can also send us a secure message through your patient portal or our website: www.marlowemd.com. This is a quick way to not only request an appointment or medication refill, but you can also access your records! Don't worry we still have our good ole fashion phones so you can reach us at 941-379-3277.

HEARING AIDS

We offer a large selection of hearing aids that consist of many brands and all price ranges. We have the latest technology in hearing aids including Earlens. Most importantly, our staff of audiologists work side by side with our physicians and are ready to help you with the highest level of professionalism.

AESTHETICS

Our aesthetics department is like the rest of our practice, cutting edge and physician directed! We offer all of the latest technology for body sculpting, skin rejuvenation, skin tightening and tattoo removal. We also offer injectables and our medical grade skincare to help you maintain your healthy and youthful appearance.

EMERGENCY CARE

We recognize emergency situations do arise and we will do everything in our power to respond to your problem as quickly as possible. If an emergency arises when the office is closed please call our main office line 941-379-3277 and follow the prompts to speak with our on call service. If an emergency arises when the office is open please call as soon as possible. We have special times for those patients with true emergency needs and you will be seen as quickly as possible.

FINANCIALS

Medical insurance is intended to cover portions of; but not all of the cost of your medical care. **Most plans include co-insurance, copay, deductibles and other expenses that must be paid by the patient.** If you have medical insurance please make sure to bring your insurance card and ID to each appointment. All patient financial responsibility will be collected at the time of service.